

American International University-Bangladesh (AIUB)  
**Department of Computer Science  
Faculty of Science &Technology (FST)  
Spring 22\_23  
CSC 2210 Object Oriented Analysis and Design (OOAD)**

**TARF (A global marketplace for freelancing services)**

An Object-Oriented Analysis and Design (OOAD) project submitted

By

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| **Semester: Spring\_2022\_2023** | | **Section: A** | **Group Number: 7** | |
| SN | Student Name | Student ID | Contribution  (%) | Individual Marks |
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The project will be Evaluated for the following Course Outcomes

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| **CO2:** Design a Complex engineering problem using UML Tools and explain the system using a project report and presentation | | Marks (20) |
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| Project Content Knowledge (e.g., project background, solution) | [5Marks] |  |
| Use case Diagram, Class Diagram (Narrative of the Scenario, Completeness, Correctness, and Diagram Standard) | [5Marks] |  |
| Sequence Diagram, Activity Diagram (Narrative of the Scenario, Completeness, Correctness, and Diagram Standard) | [5Marks] |  |
| Use of UML tool, Report Organization, Submission, and Presentation Delivery | [5Marks] |  |

# PROBLEM DOMAIN

## Project Background Analysis

Due to the growing acceptance of remote work and the gig economy, there are more freelancers in the world. However, finding their ideal project can be challenging for freelancers. Similar to this, clients frequently struggle to find a trustworthy and qualified individual for their work. Due to the lack of a trustworthy platform, there is a mismatch between the two parties as a result.

To solve this mismatch problem, we developed TARF (a global marketplace for freelancing services), a platform for freelancers and clients to effectively connect. TARF offers a user-friendly interface for efficient communication, debating project details, and negotiating payment arrangements. The software's administrator is always on hand to monitor user behavior and guarantee strict security.

## Root cause of the problem

The root cause of the problem is the lack of a centralized platform that connects both freelancers and clients. There are several current freelance websites, but because of their complex user interfaces, users frequently find them difficult to navigate. As a result, using it is quite difficult for clients and independent contractors. Additionally, some online platforms offer a low level of trust, which is unsatisfactory for productive collaboration.

## Project Solution and Feasibility Analysis

The main goal of TARF is to offer a user-friendly and effective platform that makes it easier for freelancers to find clients and clients to hire them. It provides advantages such as shorter search times for the freelancers to find jobs, clients to find reliable workers, safe negotiation of payment between two parties, access to a large talent pool and a user-friendly interface. By achieving these objectives, TARF aims to create a platform that benefits both freelancers and clients. There are several software programs already on the market that are designed to make the process of connecting clients and freelancers more efficiently. Some of the most popular ones include Fiverr, Upwork, Freelancer.com, Guru, Toptal etc.

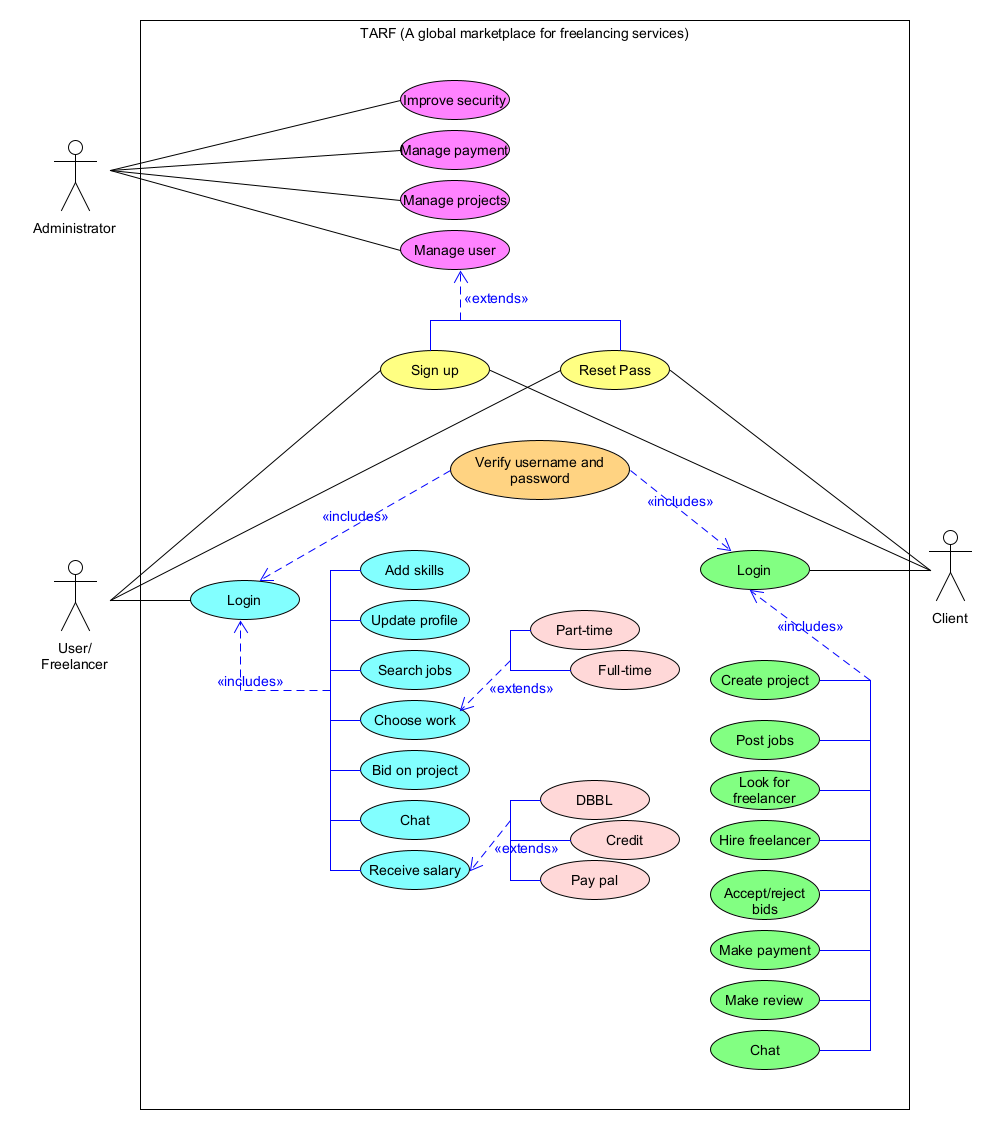
The TARF project was created with a view to improving the efficiency and usability of the freelancing process for both clients and freelancers. Even though there are other platforms in the market which provide similar features, TARF is slightly different in few ways. It has a user-friendly interface, which has been designed to be simple and intuitive. It has user-friendly navigation features that make it easier for clients and freelancers to connect and find suitable work, saving time and effort. Furthermore, TARF also places high priority on its user’s security, protecting users from scam activities and ensuring a safe and secure experience. This freelancing software also matches clients with the most suitable freelancers based on their preferences and requirements.

Overall, TARF offers a unique and innovative approach to freelancing by combining features such as user-friendly design, automation, enhanced security, and personalized matching. TARF is unique in its features and is intended to improve the experience for clients and freelancers, despite certain parallels with other projects on the market.

# UML DIAGRAM

## Use Case Diagram

In TARF (a freelancing services application) Freelancers need to login to the system for setting up their profiles and display the skills they’re specialized in. They can also search for various kinds of job and decide whether to work full or part-time. Clients are also users of the system who log into the system for making a project, posting various kinds of jobs detail. Clients can also look for freelancers and hire them for their work. Freelancers can bid on a project advertised by clients and clients may accept or reject bids. Freelancers and clients can chat about jobs or progress in their communications with one another. Depending on their performance, clients can provide feedback to their workers. Clients can pay freelancers and they can receive through DBBL, Credit, or PayPal. Both individuals must log in to the software to use it. They can also sign up if they don’t have any existing account and can reset their password if they forget. The software's administrator is responsible for overseeing system security, managing payments and projects. Additionally, they may also manage user sign-ups and password resets as needed.



## Class Diagram

The users of the system are freelancers, clients, and admin. Freelancers possess one or more skills. One or more freelancers may be engaged by one or more clients to complete their task, and vice versa. One or more clients may develop one or more projects. Projects are up to bids from freelancers. One or more freelancers may place a single or many bids. With one-to-many projects, no or more bids may be submitted. Clients pay independent freelancers once the work is completed. Each freelancer has the potential to earn payment from one or more clients, as well as several payments. Also, clients have the option to evaluate the work of their freelancers. A client has the option of leaving one review for the freelancer or several. The system administrator has access to one or more project data sets, one or more user data sets, and the resolution of multiple payment difficulties.

Diagram

Description automatically generated

## Sequence Diagram

The amount and date are posted on the platform by the client to start a new project. Freelancers are notified about the project by the platform. Reviewing the specifics, freelancers place a bid for the project. The platform takes freelancers' bids and sends them on to the client. On the platform, the client chooses the freelancers. The platform notifies the selected independent freelancers, and they may choose to accept or reject the offer. If a freelancer accepts the offer, the platform then provides him/her the project details. After finishing the task, the freelancer sends the finished product to the client via the platform. Clients review the work and can either approve it or ask for changes. If clients request changes or resubmission, the platform then notifies the freelancer. The work is resubmitted by the freelancer to the platform, which then sends it on to the client. The platform subsequently generates a payment detail for the freelancers if the client does not request any revisions or reworks. The client is then provided with the payment information. The platform asks clients to submit feedback after they have paid the platform. Following feedback, the platform sends the freelancer cash and feedback. If the freelancer doesn’t accept a project offer the deny request is notified to the client and the system automatically contacts the next chosen freelancer at the same time.

Diagram

Description automatically generated

## Activity Diagram

An online login is required for work in TARF (A global marketplace for freelance services). Access is granted after the system validates users' credentials. The system prompts the user to attempt login again if the user's credentials don't match. After successfully login in freelancers search for projects. Based on the user's search criteria, the system presents a list of available projects. The freelancer chooses a particular project from the list, then submits a bid request. The system notifies the user and offers details for completing the project if the client accepts the freelancers' bid. If the client rejects the bid, the freelancer is contacted and urged to revise their bids. After finishing the project freelancers may then request revisions. The freelancer makes the necessary changes to their previously submitted project and submits it again if the client requests changes to the project. If the client doesn’t want to make any changes, then the system produces payment information for the freelancer. The client then pays them and simultaneously evaluates their job. The freelancer then receives the payment. The freelancer logs out of the system following that.

